

Network offers during Lockdown 3.0

What data someone will get depends on their mobile network. Some networks can't offer data to Pay-as-you-go (PAYG) customers.

Once your school makes the application for you:

- You will receive a text message when their free data has been activated.
- when their free data will end
- this data can be used when tethering a mobile phone to another device for internet access

EE

Be aware that until the end of January, it may take EE some time to process requests.

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

O2

Be aware that until the end of January, it may take O2 some time to process requests.

- The recipient will get 40GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay As You Go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Sky Mobile

- The recipient will get 100GB of additional data.
- The offer is available to Pay Monthly customers identified as needing this support.
- Sky Mobile customers will be able to see the data uplift in their piggybank.

Sky Mobile will aim to process the request within 14 days.

SMARTY

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.

SMARTY will aim to process the request within 14 days.

Tesco Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.

Tesco Mobile will aim to process the request within 14 days.

Three

The recipient will get unlimited data until 31 July 2021.

- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.

Three will aim to process the request within 14 days.

Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Virgin Mobile will aim to process the request within 14 days.

Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to www.virginmedia.com/wifiapp.

Vodafone

Be aware that until the end of January, it may take Vodafone some time to process requests.

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay monthly and Pay as you go customers. Pay as you go customers must have a Big Value Bundle worth £10 or above to be eligible.

A text message will be sent to the nominated device once the additional data has been added to the account.