

08 October 2018

Dear Parents/Carers

Nasal Flu Vaccination – Reception to Year 5

We are currently experiencing high call volumes associated with the introduction of an electronic consent process and wanted to provide you with further information to enable this process to work as smoothly as possible.

The e-consent process is working but we have found that the following points should address the issues that some parents are reporting:

- Where possible, link to be sent via email rather than through an app.
- To complete on a tablet or computer if unable to progress completion on a phone (this appears to especially be affecting Samsung phones).
- If unable to find GP practice in list this can be left blank as it is not mandatory.
- Only use link sent as the consent process is school specific.
- If a family is in a new build property and having problems with the address when filling in the form, just add postcode without house number and enter manually using link "my address does not appear in the list".

If you are still unable to complete on-line consent having tried the above, please visit your school office for a paper version of the consent and return it to them after completion.

Deadline for consent is now Friday, 12th October 2018.

Many thanks for your support.

Jill Lake

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